

London attack in Westminster on 22 March 2017, 2.40pm local time

(posted 12 noon on 23 March 2017, NZDT)

Around 2.40pm on Wednesday, 22 March 2017, London time, a man drove onto the footpath of Westminster Bridge, striking numerous pedestrians before smashing into the perimeter wall outside Parliament. He then attacked and killed a police officer before being killed himself. At least two other victims have died with reports of around 20 more injured.

The public are asked to monitor the media and follow advice of local authorities, including avoiding areas around Parliament Square, Whitehall, Westminster and Lambeth Bridge and several nearby tube stations. Also, monitor advice provided by the Ministry of Foreign Affairs and Trade (MFAT).

Emergency Assistance and Contacts

If you have an emergency, please contact emergency assistance, 24 hours a day, on +61 2 9234 3170 or +61 2 8256 1570 or by email at assist@we.com.au. For other assistance and information, contact:

New Zealand High Commission
New Zealand House, Second Floor
80 Haymarket, London, UK SW1Y 4TQ
Fax: +33 1 45 01 43 44

Phone: +44 20 7930 8422; Fax: +44 20 7839 4580
email: aboutnz@newzealandhc.org.uk
Website: www.mfat.govt.nz/united-kingdom

MFAT / Safe Travel
Phone:

www.safetravel.govt.nz
04 439 8000 (in NZ); or +64 4 439 8000 (if overseas)

Policy Coverage:

Medical and Medical Evacuation – For those travellers issued with a policy prior to the occurrence of this event, medical expenses and medical evacuation cover are available. If you have been injured, contact our Emergency Assistance team on +61 2 9234 3170 or +61 2 8256 1570 for assistance.

Cancellation/Rearrangement, Travel Delay, Special Events – Unfortunately, an act or threat of terrorism is excluded by the policy, as is a change of mind. If you wish to change your travel plans, contact your travel providers directly for assistance.

Cover shall apply per the terms and conditions outlined in the Product Disclosure Statement.

Any Questions?

Please contact nib Customer Service on 0800 888 nib (0800 888 642) or via our website at www.nib.co.nz/travel.

Claims Information

In the event of a claim covered by your policy, you must do everything you can to minimise and reduce the cost of the claim and provide all supporting documentation of the event and expenses incurred. If you intend to lodge a claim, please complete a claim form available from nib Customer Service or the nib website at nibtravel.co.nz/claims.

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